



*4070 105 02 A Enter Application Reference Number shown below

National Australia Bank Limited (ABN 12 004 044 937, AFSL and Australian Credit Licence 230686) ("NAB") is the credit provider and issuer of Citi branded financial and credit products. NAB has acquired the business relating to these products from Citigroup Pty Ltd (ABN 88 004 325 080, AFSL and Australian Credit Licence 238098) ("Citi") and has appointed Citi to distribute and assist to administer the products. Our/us/we means NAB unless the context otherwise requires it.



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Identity Verification Request

Application Reference Number:

Title Family Name

Given Name/s

Date of Birth / / Contact Number

Permanent Residential Address (PO Box or temporary addresses, i.e. Hotels, are NOT accepted)

Unit Number/Street Number (please leave gaps between numbers and words)

Street Name

Suburb State Postcode

Thank you for submitting an application. It is a legislative requirement that you complete an identity verification check before we can open your account.

Identification Documents Requirements

1. You MUST provide ONE Primary Photographic and ONE Secondary Identification document from the lists below. Both documents MUST contain your FULL name as completed above.
2. All addresses MUST be permanent residential (not PO Box) and MUST match the address as completed above.
3. All identification documents MUST be current and originals (photocopies or internet printouts are not acceptable forms of identification).
4. Original identification documents MUST be presented with this document at any participating Australia Post Bank@Post outlet. To find your nearest outlet, please call 13 13 18 or go to www.auspost.com.au/pol/app/locate and select **Bank@Post**.

| Primary Identification Documents | Secondary Identification Documents |
|--|---|
| <ul style="list-style-type: none">• Current Australian passport with photo and signature• Current driver's licence with photo and signature (Australia and Foreign Issued), must include name and date of birth and government ID number• Current Australian proof of identity/age/birth card with photo and signature (Australian only), must include name, date of birth and government issued ID number• For non-residents a valid current international passport with photo and signature | <ul style="list-style-type: none">• Utility bill with name and address of the customer (e.g. water, electricity, gas) issued within the preceding 3 months• Telephone landline (not mobile) bill with name and address of the customer issued within the preceding 3 months• Council rates notice with name and address of the customer issued within the preceding 3 months• Australian Taxation Office (ATO) Notice of Assessment with name and address of the customer issued within the preceding 12 months• Centrelink Health Care Card• Centrelink Pensioner Concession Card• Centrelink Commonwealth Seniors Health Card |

Australia Post - Instructions

1. Scan barcode into EPOS or manually enter the 16 digit Application Reference Number
2. Verify the applicant's identity against the acceptable identification documents and record details in ID Wizard
3. At the end of the verification process, return this letter and the receipt to the applicant

Disclaimer and Privacy Notice

Australia Post is acting as an agent for NAB and collects your information to identify you in accordance with requirements under Australian law. Your details will be forwarded to NAB (via Citi as a trusted service provider) and may also be disclosed to government agencies such as AUSTRAC. Subject to certain exceptions you may request from Australia Post access to your personal information that it holds. If access is denied, the law says Australia Post must tell you why. Citi and NAB each have a privacy policy that covers the management and handling of your data and personal information. For Citi's Privacy Policy please visit citibank.com.au/privacy-policy and for NAB's Privacy Policy visit nab.com.au/common/privacy-policy.